





Make Setup Easy!

Pre-built solutions with hardware, software, & cabling.



Live Person Assistance

We help you get connected & operating quickly.



Reduce Stress

We work behind the scenes so you can focus on work.



Providing Helping Hands

We're here whenever you need us & are happy to lend a hand.

Thinix Work From Hame Mere

WFH Made Simple With Fully Managed Solutions!

Let's face it, work from home presents new challenges to employees and companies. Setting up employee work from home (WFH) offices can be complicated with trying to give them access to your business network while also keeping the network secure. Plus, your employees still need to be able to communicate with each other and customers. However, setting all this up and maintaining it can be costly and challenging for your IT team.

Thinix has a range of technology solutions to help get your WFH offices up and running and help your employees work reliably and securely. We preconfigure our technology so your employees can easily and quickly install and set up their WFH systems or we can assist them in setting up with our IT team. Our products are also secure, low-cost, and help reduce IT stress.

WFH Packages & Services

Prepackaged WFH Bundles		Network Monitoring	
PC Solution Bundle Preconfigured WFH PC & hardware with everything you need to easily set up & use	4	iStatus [®] Significantly improves productivity & reduces IT support costs	10
Network Connectivity Bundle Easily & securely connect employees to your business	4	WELL Common timites	
network		WFH Connectivity	
		Managed 4G LTE Internet Failover Redundant or primary connectivity to keep your	12
WFH Remote Tech Support		employees online 24/7	40
Baseline PC Prep & Remote Deployment	5	Work From Anywhere With	13
Thinix helps your employees get setup quickly & easily		InternetAnywhere®	
TI		Mobile 4G hotspot connectivity for on-the-go users	40
Thinix Helpdesk™ Support Thinix keeps technology running & reduces	5	Managed SD-WAN Appliance	13
operational costs	J	Keeps business-critical VoIP phones connected & performing well	
		Communication & AV Collaboration	
AssuredSecurity® Services		Thinix Voice™ — VoIP Phone Systems	14
Managed Firewalls & Security	6	Preconfigured phone systems to keep communications	
Protect your business & WFH users		open & sounding professional	
VPN For Remote Work Access	6	Digitizing Tablets For WFH Collaboration	14
Secure network access for your employees		Easy virtual whiteboard tablets to screen share &	
	_	take notes	
AssuredSecurity For Endpoints Fully managed patches, updates, & antivirus	7	Professional Audio/Video For Conferencing	15
i uny manageu patenes, upuates, & antivirus		Easy-to-use enterprise AV equipment for video calls	13
Managed Email & Filtering		& meetings	
Secure, layered defense & filtering to prevent cyber threats	8		
Managed Data Backup & Recovery	9		

Financing & custom packages available! Call us at 888-484-4649 or email Sales@Thinix.com.

Protect your critical work with redundant backups

Prepackaged WFH Bundles



PC Solution Bundle

Preconfigured WFH PC & Hardware With Everything You Need To Easily Set Up & Use

Enable your employees to safely work from home with in-demand hardware. Thinix has preconfigured packages available that provide everything your users need to set up remote work laptops or PCs to do their regular work. Thinix makes setting up easy for your employees by preconfiguring PCs to allow for an easier user experience.

Our packages include secure hardware like laptops, PCs, keyboards, monitors, iPads, printers, scanners, cabling, and VPN access into your business network so that your users can access their essential files and virtual workspace.

Network Connectivity Bundle Easily & Securely Connect Employees To Your Business Network

One of the challenges of having employees work from home is connecting them to your business network while keeping their home networks separate. With our Network Connectivity Bundle this is easily accomplished. The bundle includes a fully managed, preconfigured firewall with onboard WiFi that is designed to co-exist with your user's existing home network. This ensures that your business network remains separated from your user's home network.

In addition, this bundle comes with iStatus, our network and application monitoring platform. With iStatus you will always know when there is a connectivity issue with a user's WFH system. IntelligentAlerts™ are sent directly to your smartphone so any detected issue can be quickly resolved.

Thinix can also help you easily add a business network to your employee's home with an SSID dedicated to your office devices.

Baseline PC Prep & Remote Deployment Thinix Helps Your Employees Get Setup Quickly & Easily

In addition to providing preconfigured solutions and WFH packages, Thinix is also able to help prep your businesses PCs and assist with the deployment of your WFH stations. Our experts can help your employees with PC imaging and also provide remote assistance to help get users connected and operational.

Thinix is also able to onboard existing PCs into our managed services — allowing for managed helpdesk and managed updates. By having Thinix assist with prepping and deploying WFH stations, your IT team is able to focus on their main, daily tasks and keep your business secure.



Thinix Helpdesk™ Support Thinix Keeps Technology Running & Reduces Operational Costs

Having remote employees at home can make it more challenging to provide proactive IT support to users that are now spread out. Thinix offers tailored IT support programs that scale with your entire team. Thinix can provide end-to-end IT support so that your users remain productive.

In more intricate cases, Thinix can provide advanced IT support to assist your IT staff with more complex challenges introduced by WFH. With Thinix support to have your users' backs, you can focus on daily operations and when issues arise, we help you proactively solve those issues with minimal interuption to your users.

Managed Firewalls & Security

Protect Your Business & WFH Users

Cyber threats have more possible points of entry than ever before. Attacking your network through WFH users is a real possibility, and it's no longer enough to leave your security on autopilot. Our firewall management service ensures that your employees who need a firewall can have that present in their home office. We eliminate complications associated with additional firewall hardware by fully managing your firewalls' administration, log monitoring, and security to safeguard user files and your work network.

Powerful Firewall Features



Intrusion Prevention Service (IPS)

Don't let malicious activity run amok in your network. RDI's Intrusion Prevention Service (IPS) shuts intrusions down.



Packet Filtering

Multi-gigabit packet filtering and transparent proxies mean true, line-speed security inspection on all traffic.



User-Application Control

Have highly granular control by category, application, or application sub-function to keep your network flowing and your environment safe.



APT Blocker

Our Advanced Persistent Threats (APT) Blocker gives you all the power, without the fear of complex implementation rules.



Secure, Offsite Logging

With offsite data logs, RDI protects your network information from external threats and provides immediate security alerts if there's suspicious network activity.



Security Audits

If applicable, RDI managed firewalls allow reports to be generated for PCI and HIPAA audits to ensure compliance standards are met.



VPN For Remote Work Access Secure Network Access For Your Employees

With a private VPN (virtual private network), you can also limit access to your network, helping keep threats out. With Thinix managed VPN, you can allow your employees to securely access your business network via a private VPN without opening your network to additional cyber threats. Both solutions are fully maintained to ensure your network security remains at optimal performance.



Thinix AssuredSecurity® For Endpoints Fully Managed Patches, Updates, & Antivirus

With WFH users spread out across multiple locations, keeping their workstations secure can be a challenge for IT teams who can't update or patch systems in person. Keeping PCs and laptops up-to-date can make all the difference when it comes to securing your business network from extraneous threats.

Thinix AssuredSecurity® combines essential auto-updates and auto-patches into a single managed security service to provide massive time and cost savings for your business. AssuredSecurity fortifies security on any network endpoint to protect from threats such as ransomware and ensures that user PCs or laptops remain up-to-date so your users can remain productive.



Fortified System Security

AssuredSecurity automatically updates your third-party applications and antivirus software so your systems are always secure against cyberthreats.



Massive Cost Savings

Achieve massive cost savings by consolidating your PC/endpoint management with all-in-one patching, security updates, monitoring, and more.



Greater User Productivity

AssuredSecurity remotely patches and maintains your Mac/PC desktops without user-interruption so that your team can remain productive without hardware downtime.



Proactive Security Checks

AssuredSecurity proactively hunts for malicious activity in your environment to respond before vulnerabilities are exposed to cyberthreats.

AssuredSecurity Services

Managed Email & Filtering

Secure, Layered Defense & Filtering To Prevent Cyber Threats

With eployees now forced to work outside the network perimeter, businesses face the risk of their internal data being attacked. Business email is one of the widest spread attack vectors being taken advantage of when it comes to WFH users and without the ability to easily communicate to your users about a phishing threat, employees may unknowingly introduce threats to your network.

Thinix uses an approach with layered defense to stop phishing and malicious emails before they reach your network. This minimizes the possibility that phishing emails with ransomware or malware are introduced by your users. The last thing anyone wants is to compromise network security and integrity.



Email @your-company.com

Give your business a professional look with email @ your domain name.



Spam & Virus Protection

Our premium filtering keeps your inbox virtually free of spam and viruses.



Secure & Private Email

We will never read, sell, or scan your email content for advertising purposes.



End-User Training

Our email training educates staff on proper email protocol to avoid potential threats.

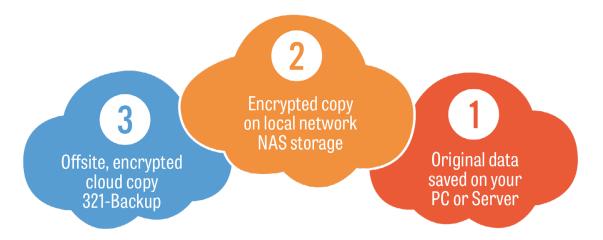


Managed Data Backup & Recovery Protect Your Critical Work With Redundant Backups

Keeping track of important files can become a challenge when your WFH employees may be accessing your network and their desktop at the same time. Thinix can assist in ensuring that both local and network files are always backed up. This prevents catastrophe should a user have a PC or laptop crash during their workday.

Main Causes of Data Loss

- Human error, accidental deletions
- Sabotage, intentional deletions
- Fire, floods, & natural disasters
- Hardware/software failures
- Cryptographic malware, viruses, & hackers
- Data corruption



Our Secret To Recovery

Thinix uses multi-site replication practices to ensure that files exist in multiple places. With instant data backups and recovery, Thinix cloud backup solutions are easy to deploy and provide confidence that data and applications are protected.

Offering Feature-Rich Strategies to Protect Your Data



Secure Data Archiving



System State Backup & Bare-Metal Restore



Individual File Recovery & Backup Folders



Office 365 Data Backup



Military-Grade Data Encryption



Network File Backup

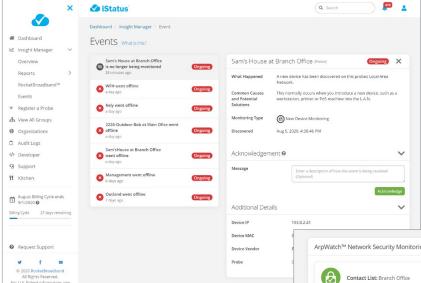
iStatus®

Significantly Improves Productivity & Reduces IT Support Costs

With employees working from home, IT teams are now face with far more 'downtime' events as consumergrade Internet connections frequently fail. When user connections fail, diagnosing the problem and identifying who to call to fix the issue is critical in minimizing downtime. Thinix reduces stress for your employees and your IT team with iStatus.

iStatus is ideal because it utilizes a low-cost 'probe' which is installed inside the firewall at your employees' home. Because it is inside the firewall, it has the ability to gain connectivity insignt from the perspective of the user.



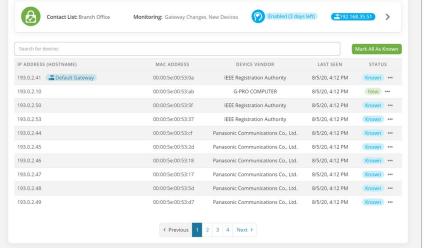


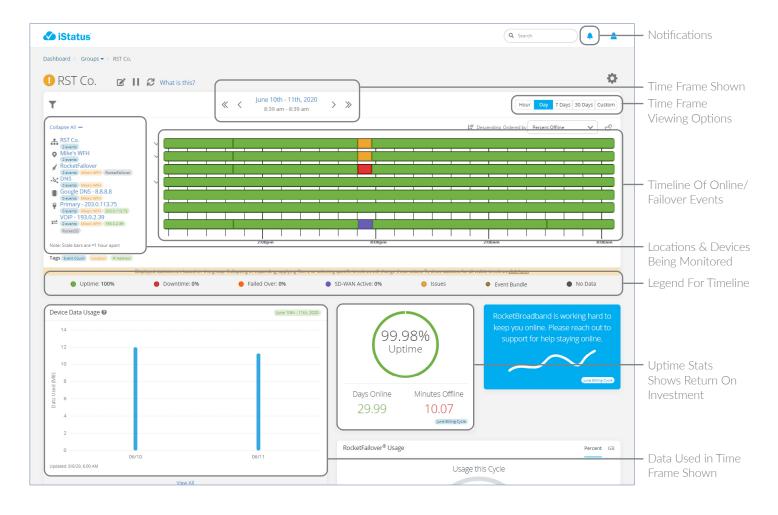
iStatus Event Feature

Allow your IT team to quickly and easily see what's happening on any WFH user network and detect network connectivity issues. This knowledge allows your team to identify issues and resolve them so your users can say productive.

iStatus ArpWatch™ Feature

ArpWatch monitors your user's networks for new/rogue devices which could compromise security. Your IT team doesn't have to agonize over user devices compromising the business network, because ArpWatch's automated network discovery improves network security to detect threats immediately.





iStatus Features Patented Technology Allowing It To:



Monitor Internet Connectivity

iStatus monitors connectivity and generates alerts when connections fail



Monitor VPN's & Critical Cloud Cervices Needed By The WFH Employee

VPN's, Cloud services, network services can all be monitored by iStatus



Enable The IT Team To Quickly Determine The Source Of Problems

Quickly recognize and resolve issues with iStatus



Provide Alerts To Users & Your IT Team

iStatus alerts reduce costs and help WFH users stay productive

iStatus Integrates With RocketFailover® & RocketSD™

RocketFailover and RocketSD utilize 4G LTE connectivity to provide a secondary (backup) Internet connection. Either of these services can be added to help keep critical employees online, even when their primary Internet connections fail.



Managed 4G LTE Internet Failover Redundant Or Primary Connectivity To Keep Your Employees Online 24/7

Internet connectivity is a necessity for any successful WFH user. But one of the challenges of working from home is that not everyone has access to a stable Internet connection and without it, lack the means to have productive workdays. While some users face limited Internet Service Providers (ISPs) in their area, others are simply struggling with the fact that home Internet is consumer-based and doesn't support the bandwidth demands for most business settings.

RocketFailover faces these issues head-on by providing your employees with a business-grade alternative connectivity solution. With RocketFailover, your users can stay online and connected to your business network over 4G LTE, even during Internet outages. Alternatively, RocketFailover can act as a primary connection for users that are geographically limited when it comes to an Internet availability.

RocketFailover is a plug-n-play solution with seamless, automatic failover, and failback. This means that your IT team doesn't have to engineer anything to be able to drop this into a user's space, and the end-user doesn't have to worry about switching the device on or off. RocketFailover will keep users connected so that they can remain productive, and your business can continue to operate as usual.



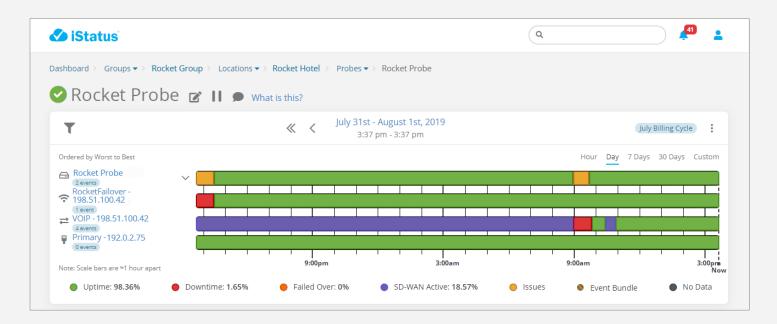
Work From Anywhere With InternetAnywhere®

Mobile 4G Hotspot Connectivity For On-The-Go Users

Whether your employees live in locations that don't have great Internet connectivity, or they're on-the-go, InternetAnywhere is a reliable solution to keep your team connected. Because companies have moved to WFH arrangements, users have the freedom to pick a workplace that's most conducive to their productivity. With fast, ready-to-use 4G hotspots, InternetAnywhere provides the same convenience of a traditional broadband connection and supports business connectivity needs no matter where users go.

Easy to install, InternetAnywhere is preconfigured as a plug-and-play technology to deliver business-class Internet connectivity directly to WFH users.





Managed SD-WAN Appliance

Keeps Business-Critical VoIP Phones Connected & Performing Well

One of the simplest and cheapest ways to interconnect WFH users is over a VPN connection. Nevertheless, such a connection presents some major drawbacks for VoIP phones. As your WFH users may rely on both VPN connections and VoIP phones to communicate and conduct regular business, stable connectivity struggles to support both simultaneous. While this may not happen frequently, some employees simply cannot be down when it comes to their VoIP connectivity.

RocketSD™ will enable you to quickly deploy a solution to improve connectivity performance to better support critical business systems such as VoIP. RocketSD also provides 4G LTE backup Internet connectivity when needed. RocketSD has granular controls that ensure your desired business-critical applications always use the best connection possible.

Communication & AV Collaboration

Thinix Voice™ — VoIP Phone Systems **Preconfigured Phone Systems To Keep Communications** Open & Sounding Professional

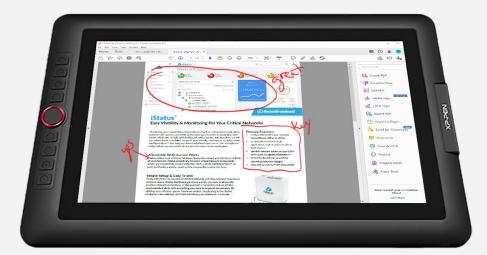
With the increase in WFH employees, there's now an increased demand for effective ways of communicating. All you need is the right setup and a stable Internet connection to get started with Thinix Voice.

Thinix offers enterprise-grade VoIP phone systems to connect your entire team with familiar extension numbers and quick-dial setup. Plug your VoIP phone adapter into any available broadband connection, and you can use your VoIP phone from anywhere in your home office. Your phone will work exactly as if you were still at the office with professional quality sound.



Digitizing Tablets For WFH Collaboration Easy Virtual Whiteboard Tablets To Screen Share & Take Notes

Most employees probably have laptops that can be taken for working on-the-go, or just working from someplace other than a desk. But if you have a tablet, you've got another powerful tool in your WFH arsenal. Thinix Digitizing Tablets offer a lightweight, easy way to take notes, screen share, or turn any professional meeting into a virtual whiteboarding session with a few clicks.



Our tablets can be preconfigured to work best for the user in mind. Whether it's a graphic designer that needs the freedom to digitally draw, or a marketing manager that needs quick access to the company's social media apps, Thinix tablets are designed to help your users collaborate and be just as productive as they are in an office setting. We can also offer easy add-ons such as wireless keyboards. This allows for quick note-taking or web browsing and can further ensure that working from home is successful.

Communication & AV Collaboration



Professional Audio/Video For Conferencing Easy-To-Use Enterprise AV Equipment For Video Calls & Meetings

If you are now a WFH user, communicating virtually to collaborate or talk to customers is now more important than ever. However, many perils such as audio echo, fuzzy video calls, or dropped phone calls face users in mass. To keep your employees connected as normal, Thinix offers a number of excellent AV solutions to tackle these issues directly.

DSP Based Audio Solutions

- Connect your PC & smartphone
- Echo cancellation



Look & Sound Professional With Proper AV Equipment

By using professional-grade hardware, speech is easier for the users to understand, and annoying echo is significantly reduced or eliminated altogether. Our system is easy to install and environmentally versatile so that your WFH employees simply plug it in and have professional sounding audio no matter what video conferencing platform is used.

Lighting & Webcam Solutions

- High resolution cameras
- Adjustable LED lighting





Thinix Work From Home™

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1-800-484-4649 Sales@Thinix.com Thinix.com

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